Exploring the Modern Role and Job Complexity of Security Officers

The goal of this study is to fill a major knowledge gap in the security industry, namely, to understand the role of security officers in different countries.

Objectives of this project are to understand:

- the range of duties undertaken by security officers
- the range of tasks they are responsible for
- the types of tasks they find the most difficult
- the types of tasks they find the easiest
- the complexity of these various tasks
- the skills required to complete various tasks
- the knowledge required to complete various tasks
- the tasks they undertake from the common to the rare
- the extent and ways in which tasks undertaken overlap those of other workers

September 2020 - Project Start Date

Project Phases:

1st Phase: Conduct a review of previously published literature completed by researchers, governments and security industry practitioners that defines duties and tasks and task complexity. (Previous studies have often been narrowly focussed.)

2nd Phase: Develop and conduct a survey of select English speaking security officers from around the world.

3rd Phase: Conduct follow up in-depth interviews with a sub-set of survey participants.

4th Phase: Survey and conduct in-depth interviews with security managers.

Final Phase: Detail the findings for IFPO.

For more details on this research and call for funding click here